

ERMS Configuration

 supportcenter.nc4.com/hc/en-us/articles/217720688-ERMS-Configuration

ERMS Account Requirements

Prior to configuring E Team to use with ERMS, the customer must already have an existing, or obtain a new, ERMS account and have completed the following minimum configuration within ERMS:

- Your ERMS account set up needs to be completed and an ERMS administrator needs to be assigned within your organization.
- The Administration functions within ERMS must be completed. E Team will not work with ERMS until ERMS is properly configured.
- Stakeholders must be added to ERMS prior to ERMS generating broadcasts for those stakeholder recipients.
- A Default Template must be added to ERMS.

E Team Server

When using Stakeholder Sync the `etteam.war\WEB-INF\classes\etteamCron.properties` file **MUST** be updated after installation, upgrade, or running of a patch, to enable/re-enable the associated timer job. This task is generally performed by NC4.

Requirements within E Team

When properly configured and enabled to use the ERMS Geo Notification interface, E Team users with the proper rights will have the ability to initiate this type of broadcast by transmitting directly to ERMS, which will cause the ERMS system to then initiate its broadcast process.

The following information is required within E Team:

- ERMS web services REST URL, supplied by ERMS
- Organization ID, supplied by ERMS
- API Password, supplied by ERMS
- ERMS base URL for your organization for SSO purposes, supplied by ERMS
- From User ID – this must be the ID of a stakeholder within ERMS. The first and last name associated with this stakeholder will be used within the broadcast. You may create an ERMS ID with first name “City of” and last Name “Your City” for example.

E Team General Configuration Document

To configure E Team Notification for ERMS:

1. Log into the E Team application.
2. From the E Team menu, select Administration > Configuration.
3. Click the General Configuration document link.
4. Place the General Configuration document in Update mode.
5. Click on the *Notification Server* tab.
6. Enter the appropriate data in the fields provided under the section *ERMS SERVER INFORMATION*.
7. Click on the *Agent* tab.
8. Under *Notification Agent Enabled?* select *Yes* in the *ERMS* field.

When properly configured, E Team provides the means by which to use all three available notification types. You DO NOT have to disable one to use the other.

9. *Submit* the General Configuration document to save your changes.

Access Control

Administrative Users

The ability for an ERMS Administrator to access ERMS directly from within E Team is access controlled. Users who should have the ability to manage their organization's ERMS account, including those who might be creating templates, **MUST** be assigned to the ETeam ERMS Admin access group. Users who have been provided with administrator access will see an option for ERMS at the top of the E Team main screen. When clicked, ERMS will be launched in a new window.

These Admin users **MUST** also have a valid active stakeholder account in ERMS. The User ID and Password **MUST** be the same in ERMS as it is in E Team in order for it to function properly.

Notification Users

Use of the ERMS geo notification feature in E Team by an E Team user is access controlled. Users who should have the ability to use this feature **MUST** be assigned to the ETeam ERMS GeoNotification access group.